

B.Com.-8  
DECEMBER 2019  
2nd Year  
Organization Behavior

Time : 3 Hours ]

[ Max. Marks : 100

Note. Attempt any Five questions. All questions carry equal marks.

- Q.1      What do you mean by leadership? Explain the situational and contingency theory of leadership.
- Q.2      What is the historical background of the study of organizational behaviour?
- Q.3      What is conflict? How can it be managed easily?
- Q.4      What is culture? How does globalization affect cultures?
- Q.5      State the cognitive dissonance theory of motivation.
- Q.6      Write short note on:  
(a). Stages of group development  
(b). Difference between interest group and friendship group.
- Q.7      Point out the impact of globalization of poorer societies? How does globalization affect cultures?
- Q.8      What do you understand by conflict?