

MBA-13(Spl.)
DECEMBER 2019
2nd Year
Hospital Operation-1

Time : 3 Hours]

[Max. Marks : 100

Note. Attempt any Five questions. All questions carry equal marks.

- Q.1 Differentiate between outpatient services and inpatient services?
- Q.2 What do you mean by Telepharmacy?
- Q.3 What are the functions of paramedical staff?
- Q.4 Describe Principles of management?
- Q.5 Differentiate between clinical & Non-Clinical Profession?
- Q.6 What are the quality of outpatient services?
- Q.7 Describe the total Quality management (TQM) in health care.
- Q.8 What do you mean by Medical Administration?